

# The DSO, Distribution System Operators, market in Switzerland

2025



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## summary

### Distribution System Operators in Switzerland

Distribution System Operators (DSOs) are pivotal entities within the Swiss energy market, responsible for the operation and maintenance of electricity distribution networks across the country. Switzerland's energy market is characterized by a partially liberalised framework that distinguishes it from many European nations, resulting in unique dynamics for DSOs amid ongoing energy crises and rising electricity prices.[\[1\]\[2\]\[3\]](#). Approximately 630 DSOs operate within Switzerland, predominantly comprising municipal utilities, cooperatives, limited companies, and public sector entities, each contributing to the nation's energy infrastructure and service delivery.[\[4\]\[5\]\[6\]](#).

The regulatory landscape governing Swiss DSOs emphasizes non-discriminatory access to networks and the integration of renewable energy sources, reflecting the country's commitment to sustainability and energy efficiency. DSOs are required to adapt to evolving regulations, which include performance indicators aimed at enhancing operational efficiency and reliability.[\[7\]\[8\]](#). The effectiveness of the current market structure has come under scrutiny due to rising energy costs, prompting discussions about potential reforms to bolster resilience in the face of global energy challenges.[\[1\]\[9\]\[5\]](#).

Despite their essential role, Swiss DSOs face significant challenges, including regulatory constraints, infrastructure demands, and the need for technological innovation. As the transition to renewable energy accelerates, DSOs must navigate the complexities of integrating decentralized energy sources while ensuring grid stability and compliance with regulatory standards.[\[10\]\[11\]](#). This dynamic environment positions Swiss DSOs at the forefront of the country's energy transition, with ongoing developments shaping their responsibilities and operational frameworks in the years to come.[\[12\]\[13\]\[14\]](#).

# Overview of the Swiss Energy Market

The Swiss energy market operates under a unique framework that distinguishes it from other European nations. Unlike the fully liberalised energy markets established in many parts of Europe since 2007, Switzerland maintains a partially liberalised market structure, which has significant implications for electricity pricing and distribution.[\[1\]\[4\]\[15\]](#). This distinction has been particularly evident during the ongoing energy crisis, which has seen electricity prices surge across Europe, including in Switzerland, but with varied impacts due to its specific market characteristics.[\[2\]\[3\]\[9\]](#).

## Market Structure

The Swiss electricity market comprises several key players, including Distribution System Operators (DSOs), which are responsible for the operation and maintenance of the electricity distribution networks. These DSOs play a critical role in ensuring that electricity is delivered efficiently to consumers. However, their operations and regulatory frameworks differ from those in fully liberalised markets, where competition among energy suppliers is more pronounced.[\[16\]\[17\]](#).

## Regulatory Framework

The regulatory landscape for Swiss DSOs is shaped by the need to balance efficiency and reliability in service provision. Current discussions within the regulatory framework emphasize the introduction of performance indicators aimed at incentivising network companies to enhance their operations and investments. These indicators may include bonuses for connecting new users quickly, maximising existing grid efficiency, and penalties for outages.[\[5\]\[6\]](#). Such innovations seek to address inefficiencies and ensure that the energy distribution system can meet increasing demands while maintaining reliability.

## Impact of Energy Crisis

The ongoing energy crisis has intensified scrutiny on the effectiveness of the Swiss energy market model. As energy prices continue to rise, the calls for reevaluating the market structure and regulatory approaches have grown louder, particularly regarding the implications of maintaining a partially liberalised market amidst global energy challenges.[\[1\]\[2\]](#). The Swiss government, like many of its European counterparts, has been compelled to support households and businesses affected by soaring prices, prompting discussions on potential reforms to enhance market resilience and sustainability.[\[3\]\[9\]](#).

# Types of Distribution System Operators in Switzerland

In Switzerland, there are approximately 630 distribution system operators (DSOs), which vary in structure and ownership. The landscape of DSOs is predominantly characterized by municipal utilities, cooperatives, limited companies, and public sector entities.

## Overview of DSO Types

### Municipal Utilities

The largest segment of DSOs in Switzerland consists of municipal utilities, with around 329 municipalities operating their own networks. These utilities typically do not engage in electricity production but are responsible for ensuring supply within their designated areas[\[16\]\[18\]\[6\]](#).

### Cooperatives

There are about 111 cooperative DSOs in Switzerland. These cooperatives are usually formed by local communities and are aimed at providing reliable electricity services while promoting local interests and sustainable practices[\[6\]](#).

### Limited Companies

In addition to municipal utilities and cooperatives, there are approximately 135 limited companies functioning as DSOs. These entities may operate in a more commercial capacity and can vary widely in terms of their market strategies and operational models[\[6\]](#).

### Public Sector Entities

Finally, 46 public sector DSOs also play a role in the Swiss electricity market. These entities often focus on serving specific public interests and ensuring that electricity distribution aligns with regulatory requirements[\[6\]](#).

## Regulatory Environment

All types of DSOs in Switzerland are obliged to provide access to their networks on a non-discriminatory basis, ensuring fair treatment for all consumers. The regulatory framework includes a Distribution Code that governs the technical aspects related to the connection and usage of the distribution network, further emphasizing the obligation of DSOs to adhere to established guidelines[\[7\]\[8\]](#).



# Functions and Responsibilities of DSOs

Distribution System Operators (DSOs) play a crucial role in the energy landscape, particularly as the transition to renewable energy sources accelerates. Their functions and responsibilities are evolving to accommodate new technological and regulatory challenges within the electricity and gas distribution sectors.

## Historical Role and Current Responsibilities

Historically, the primary role of DSOs was to own, operate, and invest in the distribution network, ensuring the reliable delivery of electricity from large generating units to connected consumers[\[19\]](#). However, the rise of distributed energy resources, such as solar photovoltaic systems, has necessitated a shift in their responsibilities. Today, DSOs are tasked with connecting small-scale renewable energy generation to their grids and managing the complex interactions between these decentralized energy sources and traditional supply systems[\[20\]\[21\]](#).

## Investment and Infrastructure Development

Approximately two-thirds of new grid investments are anticipated to occur at the distribution level, highlighting the changing dynamics of the energy market[\[18\]\[4\]](#). DSOs must provide the necessary infrastructure, including smart meters and local storage solutions, to facilitate the management of electricity flows to and from consumers who utilize their own energy resources[\[5\]](#). This involves not only maintaining existing infrastructure but also innovating and expanding it to meet the demands of a more decentralized energy system.

## Regulatory Compliance and Distribution Codes

DSOs are required to adhere to specific regulations that govern the technical aspects of their operations, often encapsulated in a Distribution Code. This code regulates the connection and use of the distribution network, ensuring that all operators comply with safety, reliability, and efficiency standards[\[7\]](#). As the regulatory environment evolves, DSOs must adapt to new requirements that facilitate the integration of renewable energy while maintaining grid stability.

## Coordination with Other Energy Stakeholders

Another vital function of DSOs is to coordinate with Transmission System Operators (TSOs) and other stakeholders within the energy market. This coordination is essential for ensuring the operational capacity of the electric grid and for structuring an effective framework of operations that accommodates the increasing share of renewable and decentralized power generation[\[22\]\[23\]](#). By



working collaboratively with other entities, DSOs can enhance grid stability and promote a more resilient energy infrastructure.

# Market Dynamics

## Regulatory Impact

The regulatory conditions significantly influence the implementation of TSO-DSO interaction schemes within the Swiss electricity market. These frameworks dictate the design of markets and products, which are crucial for ensuring efficient energy distribution and management[\[12\]\[24\]](#). As local variation is a defining characteristic of the distribution layer, it complicates the targeting of European funds to appropriate projects and the development of effective harmonized EU-level rules[\[18\]\[15\]](#).

## Tariff Structures

In Switzerland, the electricity tariff for captive customers comprises the energy price, transmission price, and various taxes and charges. The total bill can vary significantly between municipalities due to local tax levies and the supply strategies of local providers[\[7\]\[5\]](#). For instance, in 2021, the average electricity price in Switzerland was 18.5 Swiss cents per kWh, while in the EU, it averaged 22 euro cents[\[5\]](#). This pricing structure is influenced by several factors, including the extent to which companies produce their own electricity versus purchasing it and the nature of their procurement contracts, which may vary from long-term agreements to short-term market purchases[\[9\]](#).

## Future Developments

Starting January 1, 2026, Swiss energy providers will be permitted to implement dynamic or time-variable tariffs[\[25\]](#). This change is expected to further enhance flexibility and responsiveness within the electricity market, potentially fostering greater adoption of renewable energy sources and innovative consumer engagement strategies. Furthermore, the introduction of new legal structures, such as the local electricity community (LEC), will play a critical role in facilitating the energy transition and shaping market dynamics[\[2\]](#).

## Competitive Landscape

As the European Union sets high standards through legislation such as the Digital Services Act (DSA) and Digital Markets Act (DMA), Swiss digital businesses, particularly those of a significant size, are anticipated to align with these regulations[\[26\]](#). Given the cross-border nature of digital business, compliance with these laws is essential for maintaining competitiveness within the broader European market. This regulatory environment can indirectly influence the behavior of Distribution System Operators (DSOs) in Switzerland, compelling them to adapt to evolving market demands and compliance requirements[\[22\]\[27\]\[28\]](#).

# Regulatory Bodies and Oversight

## Overview of Regulatory Framework

In Switzerland, the regulatory framework governing Distribution System Operators (DSOs) is primarily shaped by the Electricity Supply Act (ESA), which guarantees the supply of electricity, ensures security of supply, and provides the legal basis for the electric grid[\[29\]\[30\]](#). The Swiss Federal Office of Energy (SFOE) has been actively involved in revising the ESA to align it with the 2050 Energy Strategy, addressing topics such as pricing policy, incentive regulation, and market design[\[31\]\[30\]](#).

## Key Regulatory Authorities

### Swiss Federal Electricity Commission (ElCom)

ElCom is the independent regulatory authority responsible for monitoring compliance within the Swiss electricity sector[\[32\]\[33\]](#). Its functions include overseeing the operations of DSOs to ensure adherence to regulatory requirements, promoting competition, and protecting consumer interests.

### Swissgrid

Swissgrid plays a pivotal role in the Swiss electricity market as the operator of the national high-voltage transmission system. The company is responsible for maintaining grid stability and facilitating electricity exchanges with neighboring countries[\[34\]](#). As a major player, Swissgrid coordinates the overall functioning of the electricity supply system, which is crucial for effective DSO operations.

## Regulatory Innovations

To enhance the performance of network companies, regulatory innovations are being explored. The integration of key performance indicators (KPIs) into the regulatory framework—such as incentives for timely connections of new users and penalties for service outages—aims to prioritize investments and operational efficiencies among DSOs[\[8\]\[34\]](#). However, the implementation of these KPIs presents challenges, as poorly defined indicators may lead to misallocations of resources, particularly for projects driven by political considerations[\[1\]\[34\]](#).

## Market Landscape and Compliance

There are approximately 630 distribution network operators in Switzerland, with around 70% not involved in electricity generation[\[34\]](#). These operators, often municipal entities, are mandated to guarantee supply within designated areas. The Swiss government has identified three systemically important electricity suppliers—Axpo, Alpiq, and BKW—whose potential failure could disrupt the national supply[\[34\]](#). As part of its oversight, ElCom ensures these suppliers comply with operational standards to maintain a stable and reliable electricity supply across the country.

# Challenges Facing DSOs in Switzerland

## Regulatory and Operational Constraints

Swiss Distribution System Operators (DSOs) are mandated to provide non-discriminatory access to the electricity grid, as established by the Swiss Federal Assembly in 2016[\[6\]](#). However, meeting this regulatory requirement poses significant operational challenges, especially as new energy generation capacities are integrated into the grid. As the energy landscape evolves, DSOs must navigate the complexities of grid stability, particularly when accommodating a higher share of renewable and decentralized power generation[\[10\]](#).

## Infrastructure and Capacity Issues

The need to upgrade and renew the transmission and distribution grid is critical for ensuring operational capacity. Existing legal procedures can be cumbersome and may not align with the rapid advancements needed to address current and future energy demands. DSOs must accelerate these processes to meet stability requirements, which often exceed what is currently outlined in capital expansion plans and frameworks established by organizations like the European Network for Transmission System Operators Electricity (ENTSO-E)[\[18\]](#)[\[35\]](#).

## Economic Implications

As Switzerland approaches its long-term climate strategy goals for 2050, there is an increasing focus on energy efficiency to cope with potential domestic-supply shortages. Failure to adequately plan for energy demand can result in short-term repercussions, such as load shedding or surges in power prices, which could significantly affect the country's economic stability[\[30\]](#)[\[36\]](#). Consequently, DSOs face the challenge of balancing immediate operational needs with the long-term strategic vision for sustainable energy production.

## Technological Adaptation and Innovation

Adapting to new technologies is another hurdle for Swiss DSOs. While advancements in energy technologies present opportunities to improve efficiency and capacity, there remains uncertainty regarding the potential of emerging solutions. Continuous scanning for technological innovations will be essential for DSOs to effectively bridge the power supply gap and enhance their operational frameworks[\[11\]](#)[\[22\]](#). Additionally, digital businesses within the energy sector must also demonstrate a genuine commitment to environmental and sustainability efforts, amidst growing scrutiny and accusations of "greenwashing" that could undermine their credibility[\[27\]](#).



# Future Trends and Developments

The role of Distribution System Operators (DSOs) in Switzerland is evolving rapidly in response to emerging technological advancements and regulatory changes. This transformation is pivotal as the country aims to transition towards a more sustainable and decentralized energy system.

## Smart Grid Implementation

One significant trend is the development of smart grids, which enhance the efficiency and reliability of electricity distribution. The Swiss smart grid roadmap identifies barriers to development and outlines strategic measures for implementation.<sup>[37]</sup> Smart grids are expected to facilitate better integration of renewable energy sources and improve demand response capabilities, thereby optimizing electricity consumption and minimizing costs for end-users.

## Financial Strategies for Infrastructure Development

The financing of grid infrastructure has garnered attention, with the potential for national public funds to support the transition. By enabling faster depreciation for investors, these funds could alleviate the burden on consumers during the initial recovery period. This approach allows for spreading costs over time, ultimately leading to more stable electricity tariffs. It is anticipated that such amortisation vehicles could become a critical component of financing strategies, ensuring that investments in infrastructure remain cost-neutral over their lifetimes.<sup>[15]</sup>

## Coordination Between DSOs and TSOs

The coordination between Distribution System Operators (DSOs) and Transmission System Operators (TSOs) is becoming increasingly important. A holistic coordination framework is being designed to streamline interactions and improve operational efficiency.<sup>[13]</sup> This alignment is essential for the successful integration of distributed energy resources, as it allows for better management of the electricity flow and supports the overall reliability of the grid.<sup>[14]</sup>

## Regulatory Developments

Ongoing regulatory developments, including the establishment of the EU DSO entity, aim to enhance cooperation among DSOs at the European level. This initiative seeks to promote synergies between DSOs and TSOs, which is critical for achieving a harmonized internal market for electricity across Europe.<sup>[14]</sup> Swiss DSOs will need to adapt to these regulatory frameworks to remain competitive and effective in managing their distribution networks.

## Consumer Tariffs and Market Dynamics

The electricity tariff structure for captive customers is another area poised for change. The average price of electricity in Switzerland is currently lower than that in many EU countries, indicating potential for adjustments in response to market dynamics.<sup>[1]</sup> As companies adopt varying supply strategies—ranging from self-generation to short-term procurement—these approaches will continue to influence consumer bills and overall market behavior. The law guarantees access to networks and fair tariffs, ensuring that consumer interests remain a priority amidst these developments.<sup>[5]</sup>



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